

FIRSTBANK PO BOX 150097 LAKEWOOD CO 80215-0097

UNION COLONY SCHOOLS 2000 CLUBHOUSE DR GREELEY CO 80634-3643

## 24-Hour Customer Service: 303-237-5000 or 800-964-3444 outside Denver Metro New Account or Loan: 303-238-9000 or 877-933-9800 outside Denver Metro www.efirstbank.com

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ACCOUNT NUMBER	XXX-XXX-9811
STATEMENT DATE	12-31-2019
INTEREST PAID THIS YEAR	3,057.23
MATURITY DATE	4-10-2023

ACCOUNT SUMMARY 3.5-YEAR PREMIER TIME ACCOUNT		\$10,000 MINIMUM	
CLOSING BALANCE FROM PREVIOUS STATEMENT 2 DEPOSITS AND OTHER ADDITIONS TOTALING 0 WITHDRAWALS AND OTHER DEDUCTIONS TOTALING CLOSING BALANCE FOR THIS STATEMENT		.00 722,406.23+ .00+ 722,406.23	
	-2019 93 57.23 .82%		
TRANSACTIONS POSTED SINCE THE PREVIOUS STATEMENT			
DATE AMOUNT DESCRIPTION		BALANCE	
10 - 08 719,349.00+ TELEPHONE TRANSFER #672751 FROM SAVINGS XXX-X   12 - 31 3,057.23+ INTEREST THROUGH 01-01-2020	XX-5126	719,349.00 722,406.23	
RATE DISCLOSURE RATE FIXED FOR THE TERM OF THE ACCOUNT APY = ANN	IUAL PERCENTAGE YIELD		
EFFECTIVE DATES 10 - 01 THROUGH 01 - 01 INTEREST RATE	1.800% APY 1.82%		
SPECIAL MESSAGES AND IMPORTANT NOTICES			
The Electronic Banking Agreement, Funds Availability Policy, and Deposit Account Agreement were recently updated. You can access the updated agreement anytime by logging into Online Banking Settings>Disclosures. You may also request to receive			

Banking and selecting Online Banking>Settings>Disclosures. You may also request to receive a copy by mail or ask any questions by calling our 24/7 Contact Center at 1-800-964-3444. Thank you.

## HOW ARE WE DOING?

We are working very hard to maintain the highest level of customer service possible. But if we make a mistake, or you receive poor service from any of our employees, we want you to let us know. Please call one of our customer representatives at 303-231-2000 (outside metro Denver: 1-800-230-1060) with any question or complaint. We will do our best to solve your problem. If our service was especially good, we'd like to hear about that too. We welcome any suggestions you might have about new products or ways we could improve our service to you. Thank you for banking with us!

## IN CASE OF ERRORS OR QUESTIONS ABOUT YOUR ELECTRONIC FUNDS TRANSFERS

Telephone us at the number shown, or write us at the address shown at the beginning of this statement as soon as you can, if you think your statement or receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60 days after we sent you the FIRST statement on which the error or problem appeared. (1) Tell us your name and account number. (2) Describe the error or the transfer you are unsure about, and explain as best you can why you believe there is an error or why you need promote information. (3) Tell us the dollar amount of the suspected error. We will investigate your complaint and will correct any error promptly. If we take more than 10 business days to do this, we will credit your account for the amount you think is in error, so that you will have use of the money during the time it takes us to complete our investigation.