| Billing Questions: |  |
| :--- | :--- |
| 303-237-5000 <br> $1-800-964-3444$ | Website: |
| efirstbank.com |  |

Send Billing Inquiries To:
FirstBank, P.O. Box 150427, Lakewood, CO 80215

FIRSTBANK CREDIT CARD CENTER Credit Card Account Statement June 20, 2018 to July 20, 2018

SUMMARY OF ACCOUNT ACTIVITY

| Previous Balance | $\$ 9,433.82$ |
| :--- | ---: |
| - Payments | $\$ 9,433.82$ |
| - Other Credits | $\$ 1,197.84$ |
| + Purchases | $\$ 10,964.65$ |
| + Cash Advances | $\$ 0.00$ |
| + Fees Charged | $\$ 4.39$ |
| + Inte rest Charged | $\$ 0.00$ |
| = New Balance | $\$ 9,766.87$ |
| Account Number | XXXX XXXX XXXX 1162 |
| Credit Limit | $\$ 30,000.00$ |
| Available Credit | $\$ 19,893.00$ |
| Statement Closing Date | July 20,2018 |
| Days in Billing Cycle | 31 |

PAYMENT INFORMATION

| New Balance: | $\$ 9,766.87$ |
| :--- | ---: |
| Minimum Payment Due: | $\$ 293.00$ |
| Payment Due Date: | August 14, 2018 |

\$9,766.87

August 14, 2018

TRANSACTIONS
An amount followed by a minus sign (-) is a credit unless otherwise indicated.

| Tran <br> Date | Post <br> Date | Reference Number | Transaction Description | Amount |
| :--- | :--- | :--- | :--- | :--- |
| $07 / 17$ | $07 / 17$ | 7473120JN00XVJ065 | PAYMENT - THANK YOU <br> TOTAL XXXXXXXXXXXX1162 | $\$ 9,433.82-$ |
| $07 / 17$ | $07 / 19$ | 7461043JP09FERE76 | THE HOME DEPOT \#1515 GREELEY CO CREDIT <br> MCC: 5200 MERCHANT ZIP: 80634 | $\$ 9,433.82-$ |
| $07 / 03$ | $07 / 05$ | 2407105J9J81P9ZSK | THE WRENCH INC. GREELEY CO <br> MCC: 7538 MERCHANT ZIP: | $\$ 12.17-$ |
| $07 / 04$ | $07 / 06$ | 2442733JA3FR91TVX | CORNER STORE 0641 GREELEY CO <br> MCC: 5542 MERCHANT ZIP: 80631 | $\$ 55.00$ |
| $07 / 03$ | $07 / 08$ | 2461043JB09FFZE7J | THE HOME DEPOT \#1515 GREELEY CO <br> MCC: $5200 ~ M E R C H A N T ~ Z I P: ~ 80634 ~$ | $\$ 53.40$ |
|  |  |  | $\$ 63.37$ |  |

Transactions continued on next page

FIRSTBANK CREDIT CARD CENTER PO BOX 150427
LAKEWOOD CO 80215-0427

Account Number: XXXX XXXX XXXX 1162 New Balance:
\$9,766.87
Minimum Payment Due: $\$ 293.00$
Payment Due Date:
August 14, 2018
Amount Enclosed: \$


| TRAN | CTIO | NS (contin ued) | An amount followed by a minus sign (-) is a credit unless otherwise indicated. |  |
| :---: | :---: | :---: | :---: | :---: |
| Tran Date | Post Date | Reference Number | Transaction Description | Amount |
| 07/09 | 07/10 | 2442733JELYHMNGQM | KUM \& GO \#0305 EVANS CO | \$60.00 |
|  |  |  | MCC: 5541 MERCHANT ZIP: 80026 |  |
| 07/10 | 07/11 | 2444500JF8PMXXMP9 | KING SOOPERS \#0632 FUEL Q GREELEY CO | \$42.00 |
|  |  |  | MCC: 5542 MERCHANT ZIP: 80631 |  |
| 07/11 | 07/11 | 2443106JG2DL5NN8Y | AMAZON MKTPLACE PMTS WWW. WWW.AMAZON.CO WA | \$79.98 |
|  |  |  | MCC: 5942 MERCHANT ZIP: 98109 |  |
| 07/10 | 07/12 | 2412157JGPJEJFBRM | FILTERS FAST 704-8215157 NC | \$168.93 |
|  |  |  | MCC: 5399 MERCHANT ZIP: 28277 |  |
| 07/11 | 07/12 | 2469216JG2XD9QDWN | LOWES \#01812* GREELEY CO | \$204.91 |
|  |  |  | MCC: 5200 MERCHANT ZIP: 80631 |  |
| 07/12 | 07/12 | 2443106JH2DYSLQVY | AMAZON MKTPLACE PMTS WWW. WWW.AMAZON.CO WA | \$45.98 |
|  |  |  | MCC: 5942 MERCHANT ZIP: 98109 |  |
| 07/12 | 07/13 | 2420785JH5XGT38S8 | HENRY SVAC \& SEW EVANS CO | \$69.49 |
|  |  |  | MCC: 5722 MERCHANT ZIP: 80620 |  |
| 07/12 | 07/13 | 2444500JH8PNTFX5D | KING SOOPERS \#0632 FUEL Q GREELEY CO | \$12.50 |
|  |  |  | MCC: 5542 MERCHANT ZIP: 80631 |  |
| 07/13 | 07/15 | 2469216JJ2XFYBVYM | LOWES \#01812* GREELEY CO | \$175.60 |
|  |  |  | MCC: 5200 MERCHANT ZIP: 80631 |  |
| 07/14 | 07/15 | 2444500JLBLKKLY3W | SAMS CLUB \#4770 EVANS CO | \$64.55 |
|  |  |  | MCC: 5542 MERCHANT ZIP: 80620 |  |
| 07/17 | 07/18 | 2469216JN2XNQ87FQ | LOWES \#01812* GREELEY CO | \$1.60 |
|  |  |  | MCC: 5200 MERCHANT ZIP: 80631 |  |
| 07/17 | 07/19 | 2461043JP09FERES3 | THE HOME DEPOT \#1515 GREELEY CO | \$12.17 |
|  |  |  | MCC: 5200 MERCHANT ZIP: 80634 |  |
| 07/17 | 07/19 | 2461043JP09FERF09 | THE HOME DEPOT \#1515 GREELEY CO | \$9.84 |
|  |  |  | MCC: 5200 MERCHANT ZIP: 80634 |  |
| 07/17 | 07/19 | 2461043JP09FERG2K | THE HOME DEPOT \#1515 GREELEY CO | \$19.41 |
|  |  |  | MCC: 5200 MERCHANT ZIP: 80634 |  |
| 07/18 | 07/20 | 2461043JR09FERF7X | THE HOME DEPOT \#1515 GREELEY CO | \$13.16 |
|  |  |  | MCC: 5200 MERCHANT ZIP: 80634 |  |
| 07/18 | 07/20 | 2461043JR09FERH05 | THE HOME DEPOT \#1515 GREELEY CO | \$28.13 |
|  |  |  | MCC: 5200 MERCHANT ZIP: 80634 |  |
| 07/19 | 07/20 | 2442733JRLYHNQYFG | KUM \& GO \#939 BRIGHTON CO | \$32.20 |
|  |  |  | MCC: 5542 MERCHANT ZIP: 80603 |  |
|  |  |  | JAMES NYBLADE |  |
|  |  |  | TOTAL XXXXXXXXXXXX4392 \$1,200.05 |  |
| 06/25 | 06/26 | 2401339J004SSMH73 | FARGOS PIZZA COMPANY COLORADO SPRI CO | \$63.76 |
|  |  |  | MCC: 5812 MERCHANT ZIP: |  |
| 06/25 | 06/26 | 2423168J1BLH106MG | PANERA BREAD \#202443 E COLORADO SPRI CO | \$67.84 |
|  |  |  | MCC: 5812 MERCHANT ZIP: 80918 |  |
| 06/26 | 06/27 | 2423168J2BLGXY2R7 | SMASHBURGER \#1524 AURORA CO | \$49.26 |
|  |  |  | MCC: 5814 MERCHANT ZIP: 80016 |  |
| 06/26 | 06/27 | 2423168J28AE3HA36 | WHICH WICH \#202 COLORADO SPRI CO | \$48.87 |
|  |  |  | MCC: 5814 MERCHANT ZIP: |  |
| 06/28 | 06/29 | 2449215J3JJ521YVV | LIBIB.COM HTTPSWWW. LIBI CA | \$74.25 |
|  |  |  | MCC: 5734 MERCHANT ZIP: 95125 |  |
| 07/03 | 07/05 | 2412157J9PJEBF5RG | ACCUCUT, LLC 800-2881670 NE | \$835.00 |
|  |  |  | MCC: 5970 MERCHANT ZIP: 68138 |  |
| 07/13 | 07/15 | 2469216JJ2XF75GH3 | Amazon.com AMZN.COM/BILL WA | \$113.11 |
|  |  |  | MCC: 5942 MERCHANT ZIP: 98109 |  |
|  |  |  | KEN WILDENSTEIN |  |
|  |  |  | TOTAL XXXXXXXXXXXX2816 \$1,252.09 |  |
| 06/21 | 06/22 | 7469216HW2XT6ZKAP | RESIDENCE INN BRECKENRIDGE CO CREDIT | \$968.93- |
|  |  |  | MCC: 3703 MERCHANT ZIP: 80424 |  |
|  |  |  | LODGING CHECK-IN DATE: 06/21/18 |  |


| TRANSACTIONS (contin ued) |  |  | An amount followed by a minus sign (-) is a credit unless otherwise indicated. |  |
| :---: | :---: | :---: | :---: | :---: |
| Tran Date | Post Date | Reference Number | Transaction Description | Amount |
| 06/19 | 06/20 | 2455930HSS66LG9NW | COLORADO ASSOCIATION OF S303-7628762 CO | \$385.00 |
|  |  |  | MCC: 8220 MERCHANT ZIP: |  |
| 06/21 | 06/22 | 2469216HW2XT6ZKAA | RESIDENCE INN BRECKENRIDGE CO | \$968.93 |
|  |  |  | MCC: 3703 MERCHANT ZIP: 80424 |  |
|  |  |  | LODGING CHECK-IN DATE: 06/21/18 |  |
| 06/27 | 06/28 | 2449398J20RKXBMJR | SOS REGISTRATION FEE 303-860-6962 CO | \$10.00 |
|  |  |  | MCC: 9399 MERCHANT ZIP: 80209 |  |
| 07/09 | 07/10 | 2455930JES66QG04F | COLORADO ASSOCIATION OF S303-7628762 CO | \$325.00 |
|  |  |  | MCC: 8220 MERCHANT ZIP: |  |
|  |  |  | JIM ANDERSON |  |
|  |  |  | TOTAL XXXXXXXXXXXXX8771 \$720.00 |  |
| 06/27 | 06/28 | 7416361J31H5KLFEW | WWW.JOLLYLEARNING. 0208502 CREDIT | \$216.74- |
|  |  |  | MCC: 5942 MERCHANT ZIP: |  |
|  |  |  | 8179 165.38826 1.31 CREDIT |  |
|  |  |  | MCC: 5942 MERCHANT ZIP: |  |
| 06/28 | 06/28 | F339000J3000ITAUT | INTERNATIONAL TRANSACTION FEE REFUND | \$4.33- |
| 06/22 | 06/22 | 2469216HX2Y01BKPR | DBC*BLICK ART MATERIAL 800-447-1892 IL | \$692.93 |
|  |  |  | MCC: 5965 MERCHANT ZIP: 61401 |  |
| 06/22 | 06/24 | 2469216HX2XG4W8L5 | MHE*MCGRAW-HILL ECOMM 800-648-3045 NY | \$709.62 |
|  |  |  | MCC: 8299 MERCHANT ZIP: 10121 |  |
| 06/23 | 06/24 | 2469216HY2XJN52D4 | DBC*BLICK ART MATERIAL 800-447-1892 IL | \$2.58 |
|  |  |  | MCC: 5965 MERCHANT ZIP: 61401 |  |
| 06/26 | 06/27 | 7416361J21GWRVDW6 | WWW.JOLLYLEARNING. 02085027170 GB | \$219.87 |
|  |  |  | MCC: 5942 MERCHANT ZIP: 8178165388261329483613 |  |
|  |  |  | 8178165.388261 .329483613 <br> MCC: 5942 MERCHANT ZIP: |  |
| 06/26 | 06/27 | 2444500J2HESMD9B2 | USPS.COM MOVER'S GUIDE 800-238-3150 TN | \$1.00 |
|  |  |  | MCC: 9402 MERCHANT ZIP: 38119 |  |
| 06/26 | 06/28 | 2449398J26016N3TM | MCCOYS RESTAURANT DENVER CO | \$139.96 |
|  |  |  | MCC: 5812 MERCHANT ZIP: |  |
| 06/27 | 06/28 | 2476518J20VYLKGBY | JOLLY LEARNING LTD $800-488-2665 \mathrm{VT}$ | \$137.45 |
|  |  |  | MCC: 5192 MERCHANT ZIP: 05495 |  |
| 06/28 | 06/30 | 2478930J4FB5RZHFD | NORTHWEST PARKWAY LLC 303-5331212 CO | \$5.15 |
|  |  |  | MCC: 4784 MERCHANT ZIP: 80023 |  |
| 07/10 | 07/11 | 2476518JFOVYKY1A1 | JOLLY LEARNING LTD $800-488-2665 \mathrm{VT}$ | \$412.34 |
|  |  |  | MCC: 5192 MERCHANT ZIP: 05495 |  |
| 07/12 | 07/15 | 2412258JJOVYG682S | BRICKS R US 305-931-7773 FL | \$2,072.00 |
|  |  |  | MCC: 5399 MERCHANT ZIP: 33131 |  |
| 07/13 | 07/15 | 2469216JJ2XBJMTRA | Amazon.com AMZN.COM/BILL WA | \$129.30 |
|  |  |  | MCC: 5942 MERCHANT ZIP: 98109 |  |
| 07/18 | 07/19 | 2443106JP2DYPSLY3 | AMAZON MKTPLACE PMTS WWW. WWW.AMAZON.CO WA | \$65.88 |
|  |  |  | MCC: 5942 MERCHANT ZIP: 98109 |  |
| 07/18 | 07/19 | 2443106JP2DYTN5A7 | AMAZON.COM AMZN.COM/BILL AMZN.COM/BILL WA | \$89.90 |
|  |  |  | MCC: 5942 MERCHANT ZIP: 98109 |  |
| 07/18 | 07/19 | 2469216JP2XAX0ZPZ | Amazon.com AMZN.COM/BILL WA | \$269.70 |
|  |  |  | MCC: 5942 MERCHANT ZIP: 98109 |  |
| 06/27 | 06/27 |  | INTERNATIONAL TRANSACTION FEE | \$4.39 |
|  |  |  | ANGIE EMMONS |  |
|  |  |  | TOTAL XXXXXXXXXXXX9514 \$4,731.00 |  |
| 06/28 | 06/28 | 2469216J32X77AVX6 | CABLE WHOLESALE.COM 925-455-0800 CA | \$14.64 |
|  |  |  | MCC: 5732 MERCHANT ZIP: 94551 |  |
| 06/30 | 06/30 | 2469216J52X9TF3PW | CABLE WHOLESALE.COM 925-455-0800 CA | \$160.48 |
|  |  |  | MCC: 5732 MERCHANT ZIP: 94551 |  |
| 06/29 | 07/02 | 2463923J6S66FJ748 | LEWAN TECHNOLOGY 303-9682206 CO | \$96.44 |
|  |  |  | MCC: 5046 MERCHANT ZIP: 80222 |  |


| TRAN | TI | $S$ (continued) | An amount followed by a | indicated. |
| :---: | :---: | :---: | :---: | :---: |
| Tran Date | Post Date | Reference Number | Transaction Description | Amount |
| 07/11 | 07/12 | 2449215JGLY18K363 | HOTELBOOKINGSERVFEE 8007279059 UT MCC: 7011 MERCHANT ZIP: 84043 LODGING CHECK-IN DATE: 07/11/18 | \$7.99 |
| 07/11 | 07/12 | 2469216JG2XH4Z47M | CCI*HOTEL RESERVATION 844-230-0217 TX MCC: 4722 MERCHANT ZIP: 75234 | \$412.95 |
| 07/12 | 07/13 | 2469216JH2YOTA92V | $\begin{array}{ll}\text { IN *IMPRINTS } & 727-5359492 \text { AZ } \\ \text { MCC: } 5999 & \text { MERCHANT ZIP: } 86325\end{array}$ | \$215.00 |
| 07/17 | 07/18 | 2444500JN8PNJ6QRS | LOAF N JUG \#0852 Q81 EVANS CO MCC: 5542 MERCHANT ZIP: 80620 | \$40.00 |
| 07/18 | 07/19 | 2422443JR2ZXRFSPH | HY VEE 1323 KEARNEY NE MCC: 5411 MERCHANT ZIP: 68845 | \$53.64 |
| 07/18 | 07/19 | 2444500JR00KHFZM8 | PAPA JOHN'S \#2124 308-236-5455 NE MCC: 5814 MERCHANT ZIP: 68847 | \$72.37 |
| 07/18 | 07/19 | 2462801JP0055LJJ2 | PILOT_00904 BIG SPRINGS NE <br> MCC: 5542 MERCHANT ZIP: | \$65.22 |
| 07/18 | 07/19 | 2490641JP1MVJNVHF | RVT*Cherry Creek High Sch720-5542395 CO MCC: 8211 MERCHANT ZIP: 80111 KEVIN ROUSE | \$725.00 |


| REWARDS SU MMARY |  |  | REWARDS MESSAGES |
| :--- | :--- | :--- | :--- | :--- |
| PREVIOUS FIRSTCASH BALANCE | $=$ | $\$ 1,062.14$ | Congratulations, you are now earning $1.25 \%$ cash back! |
| DOLLARS EARNED THIS STATEMENT | + | $\$ 122.09$ |  |
| DOLLARS ISSUED THIS STATEMENT | - | $\$ 0.00$ |  |
| DOLLARS FORFEITED THIS | - | $\$ 0.00$ |  |
| STATEMENT | $=\$ 1,184.23$ |  |  |

## INTEREST CHARGE CALCULATION

Your Annual Percentage Rate (APR) is the annual interest rate on your account

| Type of Balance | Annual <br> Percentage Rate <br> (APR) | Balance Subject to <br> Interest Rate | Days in Billing <br> Cycle | Interest <br> Charge |
| :---: | :---: | :---: | :---: | :---: |
| Purchases | $16.65 \%(\mathrm{v})$ | $\$ 0.00$ | 31 | $\$ 0.00$ |
| Cash Advances | $19.65 \%(\mathrm{v})$ | $\$ 0.00$ | 31 | $\$ 0.00$ |

(v) - variable

[^0]Payment Processing. If making a payment via mail, it must be paid in the form of check or money order and must be received at the address on the front page of this statement.
Account Terms Disclosure. This program utilizes a variable-rate feature. The ANNUAL CASH ADVANCE PERCENTAGE RATE AND PURCHASE PERCENTAGE RATE (corresponding to the monthly periodic cash advance rate and monthly periodic purchase rate) can change as a result. The annual percentage rates (A.P.R.) are based on the value of an index which may vary quarterly. The index we will use during the term of this Agreement is the highest "Prime Rate" as published in the Money Rates table of the Wall Street Journal as of the first business day of March, June, September, and December. At these times the index may either increase or decrease. These index changes will take effect for purposes of calculating your finance charge on the first day of each billing period which ends in a month following a change in the index (billing periods ending in April, July, October and January). To determine the A.P.R.s that will apply to your account, we add a margin of 11.9\% for purchases and other charges and 14.9\% for cash advances to the value of the index. The maximum A.P.R.s that can apply are $21 \%$. Your monthly periodic rates are computed by dividing the annual percentage rates by 12. You have a 25-day grace period from the close of your billing cycle to repay your purchase balance before a finance charge will be imposed. To calculate your finance charge for purchases, we apply the monthly periodic purchase rates to the average daily purchase balance of your account including new purchases. (For a detailed explanation of the finance charge calculation, please see below.) There are no minimum finance charges associated with this account.

Cardholder Monthly Statement. You can use your credit card to purchase goods and services at any location where Visa or MasterCard credit cards are honored. You can obtain a cash advance (loan) with your credit card by going to any financia institution which honors Visa or MasterCard and presenting your credit card. You can also obtain cash advances by using your credit card at any ATM we designate as available for your use. Your possession and use of the credit card is governed by the FirstBank Credit Card Agreement. If you have misplaced your agreement, another will be supplied upon request. This monthly periodic statement shows your outstanding balance at the beginning of the billing cycle ("Previous Balance"), all payments and credits posted to your account, all charges and cash advances during this billing cycle, the amount of any finance charge, and your outstanding balance at the end of this billing cycle ("New Balance"). You may pay the minimum payment, more than the minimum payment, or the entire outstanding balance. You can always prepay any outstanding balance in part or in full at any time. Any payment you make in excess of the minimum payment due will be first applied to balances accruing the highest interest rate until completely satisfied, and then applied to balances at the next highest interest rate.
Finance Charge. We calculate your finance charge differently for cash advances han for Purchases and Other Charges as described below.

1. Cash Advances. A finance charge is assessed from the date of the advance until the date it is paid. You may not avoid finance charges on cash advances. However the earlier you make your payment, the less finance charge you will be assessed We figure the finance charge on cash advances by applying the monthly periodic rate for cash advances to the average daily balance of cash advances (including current transactions) in your account during the billing period covered by this current transactions) in your account during the billing period covered by this beginning cash advance balance of your account each day, add any new cash advances, subtract any payments or credits applied to cash advances, and subtract any unpaid finance charges included in your cash advance balance. This gives us the daily balance. Then we add up all the daily balances for the billing period and he daily balance. Then, we add up all the daily balances for the billing period and daily balance of cash advances in your account during the billing period we multiply daily balance of cash advances in your account during the billing period. We multiply his average daily balance by the monthly periodic cash advance rate to determine your finance charge for cash advances for the billing period. Convenience checks will be treated in all respects and posted as cash advances
2. Purchases and Other Charges. You may avoid additional finance charges on Purchases and Other Charges by paying the total New Balance in full prior to the Payment Due Date (the permitted grace period is twenty-five (25) days from the closing date of the billing period) indicated on this statement. We figure the finance charge of your Purchase Balance by applying the monthly periodic rate for purchases to the average daily balance of your Purchase Balance (including current transactions) during the billing period covered by this statement. To get the average daily balance we take the beginning balance of your Purchase Balance each day, add any new purchases and other charges, subtract any payments or credits applied to your Purchase Balance, and subtract any unpaid finance charges ncluded in your Purchase Balance. This gives us the daily balance. Then, we add up the daily balances for the billing period and divide the total by the number of days in the billing period. This gives us the average daily balance of your Purchase Balance during the billing period. We multiply this average daily balance by the monthly periodic purchase rate to determine your finance charge for Purchases and Other Charges for the billing period.

Your Billing Rights: This notice tells you about your rights and our responsibilities under the Fair Credit Billing Act
What To Do If You Find A Mistake On Your Statement
If you think there is an error on your statement, write to us at the address on the front of this statement. In your letter, give us the following information:

- Account information: Your name and account number.
- Dollar amount: The dollar amount of the suspected error.
- Description of problem: If you think there is an error on your bill, describe what you believe is wrong and why you believe it is a mistake.

You must contact us:

- Within 60 days after the error appeared on your statement.
- At least 3 business days before an automated payment is scheduled, if you want to stop payment on the amount you think is wrong.
You must notify us of any potential errors in writing or electronically. You may call us, but if you do we are not required to investigate any potential errors and you may have to pay the amount in question.
What Will Happen After We Receive Your Letter
When we receive your letter, we must do two things:

1. Within 30 days of receiving your letter, we must tell you that we received your letter. We will also tell you if we have already corrected the error.
2. Within 90 days of receiving your letter, we must either correct the error or explain why the statement was correct.
While we investigate whether or not there has been an error:

- We cannot try to collect the amount in question, or report you as delinquent on that amount.
- The charge in question may remain on your statement, and we may continue to charge you interest on that amount.
- While you do not have to pay the amount in question, you are responsible for the remainder of your balance.
- We can apply any unpaid amount against your credit limit.

After we finish our investigation, one of two things will happen:

- If we made a mistake: You will not have to pay the amount in question or any interest or other fees related to that amount
- If we do not believe there was a mistake: You will have to pay the amount in question, along with applicable interest and fees. We will send you a statement of the amount you owe and the date payment is due. We may then report you as delinquent if you do not pay the amount we think you owe.
If you receive our explanation but still believe your bill is wrong, you must write to us within 10 days telling us that you still refuse to pay. If you do so, we cannot report you as delinquent without also reporting that you are questioning your bill. We must tell you the name of anyone to whom we reported you as delinquent, and we must let those organizations know when the matter has been settled between us. If we do not follow all of the rules above, you do not have to pay the first $\$ 50$ of the amount you question even if your bill is correct.
Your Rights if You Are Dissatisfied With Your Credit Card Purchases If you are dissatisfied with the goods or services that you have purchased with your credit card, and you have tried in good faith to correct the problem with the merchant, you may have the right not to pay the remaining amount due on the purchase.

To use this right, all of the following must be true:

1. The purchase must have been made in your home state or within 100 miles of your current mailing address, and the purchase price must have been more than \$50. (Note: Neither of these are necessary if your purchase was based on an advertisement we mailed to you, or if we own the company that sold you the goods or services.)
2. You must have used your credit card for the purchase. Purchases made with cash advances from an ATM or with a check that accesses your with cash advances from an ATM
3. You must not yet have fully paid for the purchase.

While we investigate, the same rules apply to the disputed amount as discussed above. After we finish our investigation, we will tell you our decision. At that point, if we think you owe an amount and you do not pay, we may report you as delinquent.

O1AD5547-7-05/05/14

CHANGE OF ADDRESS FORM
NAME
ADDRESS

## HOME PHONE


[^0]:    **Interest Charge adjustments are not in this amount, but will appear in the body of the statement**

